TbredComm[™] Installation & Activation Guide



Version 8.7.1

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INTRODUCTION

This guide instructs you how to install and activate TbredComm.

BEFOR INSTALLING THIS PRODUCT: Please refer to the latest Release Notes found on the product CD.

Package Contents

You should have received the following:

- At least one CD (check the version number and make sure a serial number is printed on the label).
- A Software License Agreement.
- A Software Registration Card (please take the time to fill this out and return it).

CLIENT INSTALLATION

NOTE: All Thoroughbred Windows based products prior to Version 8.7.0 must first be uninstalled and the 8.7.1 release installed. Only 8.7.0 can be upgraded to 8.7.1 and only 8.7.0 and 8.7.1 can co-exist on the same system. If you are upgrading a pre 8.7.0 release, **BEFORE** continuing with this installation, please see the *Client Uninstallation* section of this manual for instructions to properly prepare your system for 8.7.1.

All installations and activations must be run with Administrator privileges. Once fully installed and activated the products can be run using standard user accounts.

- 1. Login using an Administrator account.
- 2. **Insert the TbredComm V8.7.1 CD.** Browse the CD and select the appropriate TbredComm workstation setup for the target platform.
 - If you are installing on Windows XP, Windows Server 2000, or Windows Server 2003 run the setup.exe in the TBCOM_XP2K folder.
 - If you are installing on Windows Vista or Windows 7 run the setup.exe in the TBCOM_VISTA folder.
 - If you are installing on **Windows Server 2008** run the setup.exe in the **TBCOM_2008** folder.
- 3. The **InstallShield Wizard** will start the installation process. You can exit this installation at anytime by selecting the **Cancel** button.

User Information

Enter your Name and Company.

Choose Destination Location

Type and enter or browse and enter the path to the location for the TSI folder. The default destination folder is C:\Program Files\TSI. We strongly recommend installing into the default folder.

NOTE: If you are installing on Windows Vista, Windows Server 2008, or Windows 7 you must install into the Program Files folder.

The TbredComm installation folder **must have \TSI as the last folder in the path**. Sample paths are: C:\Program Files\TSI, D:\Program Files\TSI, and V:\Program Files\TSI.

Start Copying Files

The TbredComm client files are installed to your destination folder.

Setup Complete

Select Finish.

If you have purchased a Site License version of TbredComm you will not be required to enter a serial number.

The installation procedure will display a dialog box to collect the TbredComm serial number.

Enter the **Serial Number** provided on the media label.

A serial number must be entered before TbredComm can be run. The serial number can be entered at any time by manually executing CollectSSN.exe:

- Locate **CollectSSN.exe** in the *<install-path>*\TSI\Bin directory.
- Double click to execute it and type and enter the serial number from your CD label.

If a serial number is not entered, then TbredComm will not run and an "Unauthorized Installation" message will be displayed.

A default shortcut for TbredComm and WorkStation Manager are added to the Windows Start menu under Thoroughbred Software. If you are installing on Windows Vista, Windows Server 2008, or Windows 7 please see the *Notes for Windows Vista/Windows Server 2008/Windows 7* section of this manual for more information regarding creating shortcuts on Windows Vista, Windows Server 2008, or Windows 7.

If you need to modify or repair your installation, insert the TbredComm 8.7.1 CD and the Wizard will guide you through the procedure.

Recover Saved Settings

If you had uninstalled a previous version of TbredComm, recover the saved files as described in the *Client Uninstallation* section of this manual.

- If you installed on Windows XP, Windows Server 2000, or Windows Server 2003 the 8.7.1 directories are located in C:\Program Files\TSI.
- If you installed on Windows Vista, Windows Server 2008, or Windows 7 the directories are located in C:\ProgramData\Thoroughbred Software\TSI.

Your Tbred.ini settings are automatically recovered for you by the installation process.

Notes for Windows Vista/Windows Server 2008/Windows 7

TbredComm Shortcuts

To create a custom shortcut to TbredComm with the -A argument you must create a new shortcut using the shortcut wizard. You cannot modify or modify a copy of the default shortcuts created by the installation. The default shortcuts created by the installations follow Microsoft recommendation of creating Advertised shortcuts. The Target property for these shortcuts is read only.

Files and Folders

NOTE: The installations follow Windows Vista, Windows Server 2008, and Windows 7 best practice rules. Some of the rules enforced by Windows Vista, Windows Server 2008, and Windows 7 are: all executables must be installed in Program Files, files that require read write access cannot be installed in Program Files or Window system folders.

- All executables are located in \Program Files\TSI\Bin.
- Files and folders shared by all users requiring read and write access are located in \ProgramData\Thoroughbred Software\TSI. This includes the Scripts folder, ToolBar folder, temp folder and others.
- Tbred.ini is and Tsiconst.ini are now located in \ProgramData\Thoroughbred Software.
- Vista will mirror files in \ProgramData\Thoroughbred Software\TSI and Users\All Users\Thoroughbred Software.
- Files specific to individual users are located in the user's roaming profile folder: C:\Users\user_name\AppData\Roaming\Thoroughbred Software\TSI\Keys folder.

Fonts

The Tbred font is not supported on Windows Vista, Windows Server 2008, and Windows 7. Both TbredComm and VIP now use the DejaVu mono font as a default. TbredComm and VIP install the DejaVu font family along with a copy of its license agreement. The font is an open source project and has become the standard for many versions of Linux including recent releases of Red Hat Fedora, Ubuntu and SuSE. For more information, see: <u>http://dejavu.sourceforge.net/wiki/index.php/Main_Page</u>.

Notes for Windows XP/Windows Server 2000/Windows Server 2003

Files and Folders

- The default folder for all files including executables is C:\Program Files\TSI.
- Files previously written to C:\Windows (Tbred.ini and Tsiconst.ini) are now written to the common data application folder. This folder varies depending upon the operating system. For Windows XP the folder is \Documents and Settings\All Users\Application Data\Thoroughbred Software.

Settings and Options

Please refer to the WorkStation Manager manual located on the product CD in the DOCUMENTATION/WINDOWS_CLIENT_TOOLS folder for information on the TbredComm and VIP for Dictionary-IV settings and options.

ACTIVATION

If you have purchased a Site License version of TbredComm you will not be required to activate it.

To request an Activation Key please visit our Activation page at <u>http://apps.tbred.com/activate/</u>. You will be required to enter the TbredComm Serial Number and Installation Code. An Activation Key will be sent to you immediately by e-mail.

If you are unable to access the Web site, call Thoroughbred Software at 1-800-524-0430 and ask for Activation.

TbredComm will continue to display the activation dialog until it is authorized.

TbredComm Communication Server Security
This is a temporary installation of TbredComm Communication Server.
You have less than 29 day(s) before the active session is restricted!
Serial Number:
Installation Code:
Enter Activation Key:
Authorize Bypass

The Serial Number and Installation Code will display in the dialog above.

You will have 30 days to activate TbredComm. During the initial startup, you can select the **Bypass** button to skip the activation process. If you do not activate the TbredComm within 30 days, you will operate in a restricted access mode.

In restricted mode, you will be able to run only a single instance of TbredComm, telnet will be the only protocol enabled (i.e. SSH protocols will be disabled), and Autologons will be disabled. In addition, the title bar will state that TbredComm is running in restricted mode.

CLIENT UNINSTALLATION

IMPORTANT: The 8.7.1 release cannot be combined with other versions prior to 8.7.0. All pre 8.7.0 products must first be uninstalled and then the 8.7.1 release installed. If you are upgrading from 8.7.0 to 8.7.1 you **DO NOT** have to uninstall 8.7.0. The instructions to uninstall will disable all Thoroughbred Windows based products.

The following describes how to properly uninstall a previous release of TbredComm and VIP for Dictionary-IV to prepare the system for the 8.7.1 installation.

These instructions assume you had previously installed using the default folder C:\TSI. The folder names may vary slightly depending upon which products you have installed, the release number, and where the products were originally installed.

- 1. Login using an Administrator account.
- 2. Save your WorkStation Manager settings by making a safe copy of C:\Windows\Tbred.ini.

 Save your custom files by making copies of the following folders and move them to a safe location: C:\TSI\Scripts for TbredComm script files C:\TSI\Toolbar for custom toolbar definitions C:\TSI\Images for custom image files C:\TSI\ObjectCache for VIP custom screens, views, help, and templates C:\TSI\Reports for saved TS ReportServer files C:\TSI\Charts for saved TS ChartServer files

- 4. From the Control Panel select the option to **remove TbredComm**.
- 5. From the Control Panel select the option to remove VIP for Dictionary-IV.
- 6. Files not installed by the setup or files that have changed since the setup was run are not removed. If you have already uninstalled other Thoroughbred products some the following files will no longer exist. Erase the following folders and files: C:\TSI folder C:\Windows\Tbred.ini C:\Windows\Tbred.ini C:\Windows\Tbred87.BAS
- We recommend running a reliable registry cleaner at this point.
- **Reboot** your system.
- Move or rename your safe copy of Tbred.ini back to C:\Windows\Tbred.ini. The new installation process will automatically merge your settings from the old C:\Windows\Tbred.ini file to a new Tbred.ini.

IMPORTANT: Never replace the new Tbred.ini file with the old. The Tbred.ini file contains multiple entries with paths; an old Tbred.ini file will not have the correct path values.

The client workstation is now ready for the 8.7.1 TbredComm and VIP for Dictionary-IV installation.